Eligibility

A Quick Guide to Understanding the First Choice VIP Care Member Eligibility

FirstChoice VIP CARE
by Select Health of South Carolina

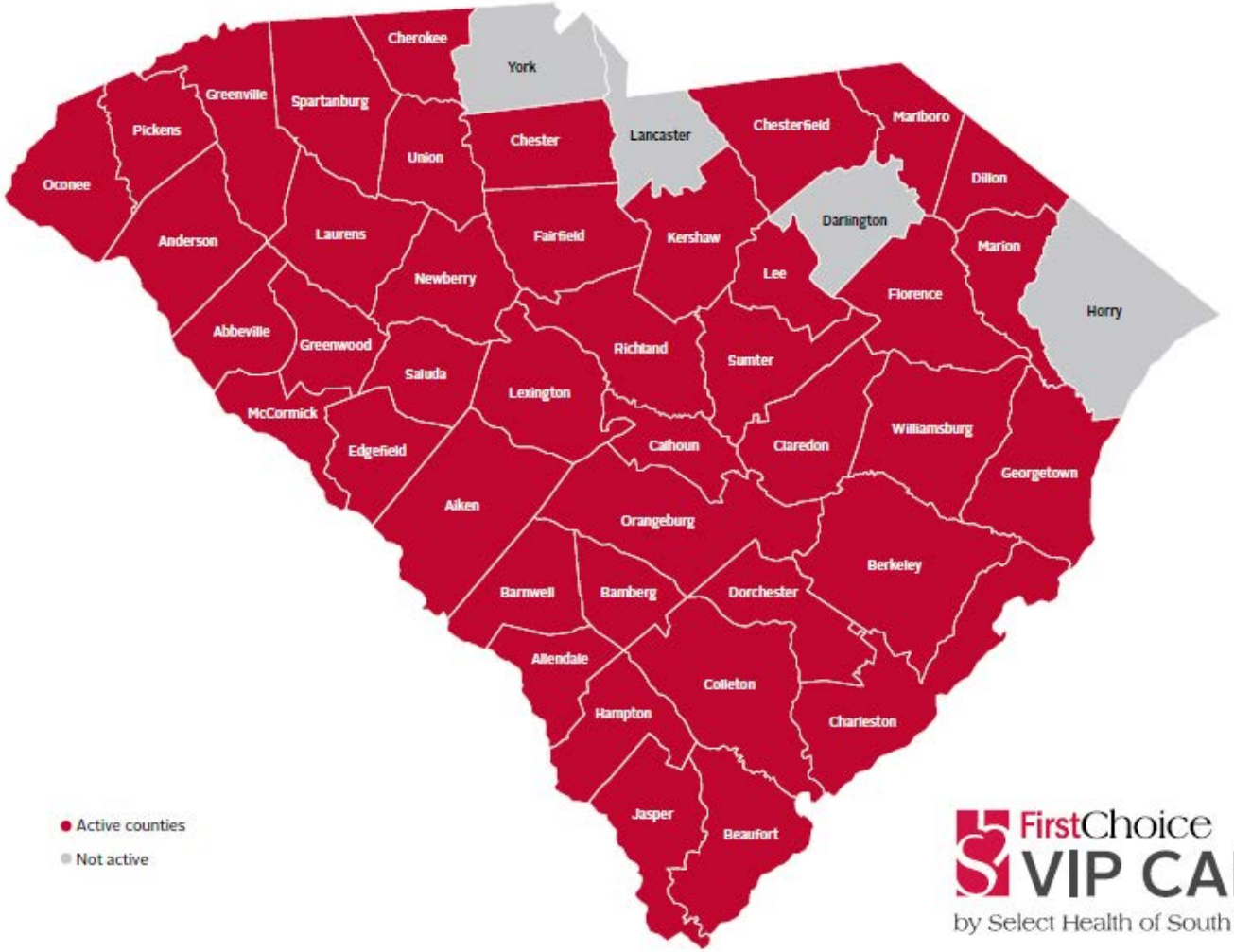
Member Eligibility Requirements

Members are eligible to enroll in First Choice VIP Care if they are:

- Entitled to Medicare Part A, and enrolled in Medicare Part B.
- Live in our service area.
- Enrolled in the Healthy Connections Medicaid program.

However, Individuals with end-stage renal disease (ESRD) generally are not eligible to enroll in First Choice VIP Care unless the individual meets exceptions to ESRD eligibility rules outlined in Chapter 2, Section 20.2, of the CMS Medicare Managed Care Manual.

First Choice VIP Care Service Area



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Member Eligibility – Medicare Savings Program

Some individuals can get help from the State in paying their Medicare premiums. In some cases, Medicare Savings Programs may also pay Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance) deductibles, coinsurance, and copayments if certain conditions are met.

First Choice VIP Care covers individuals who are in the following programs:

Eligibility Category	Coverage	Pays For
Qualified Medicare Beneficiary (QMB)	Medicare **without** full Medicaid	Helps pay for Part A & B premium and deductibles, coinsurance, and copayments.

Member Eligibility — Why Verifying Member Eligibility Is Critical for Providers and Members

Since members can change plans quarterly, providers must verify the eligibility of their patients at each encounter. Some key benefits to checking members' eligibility are:

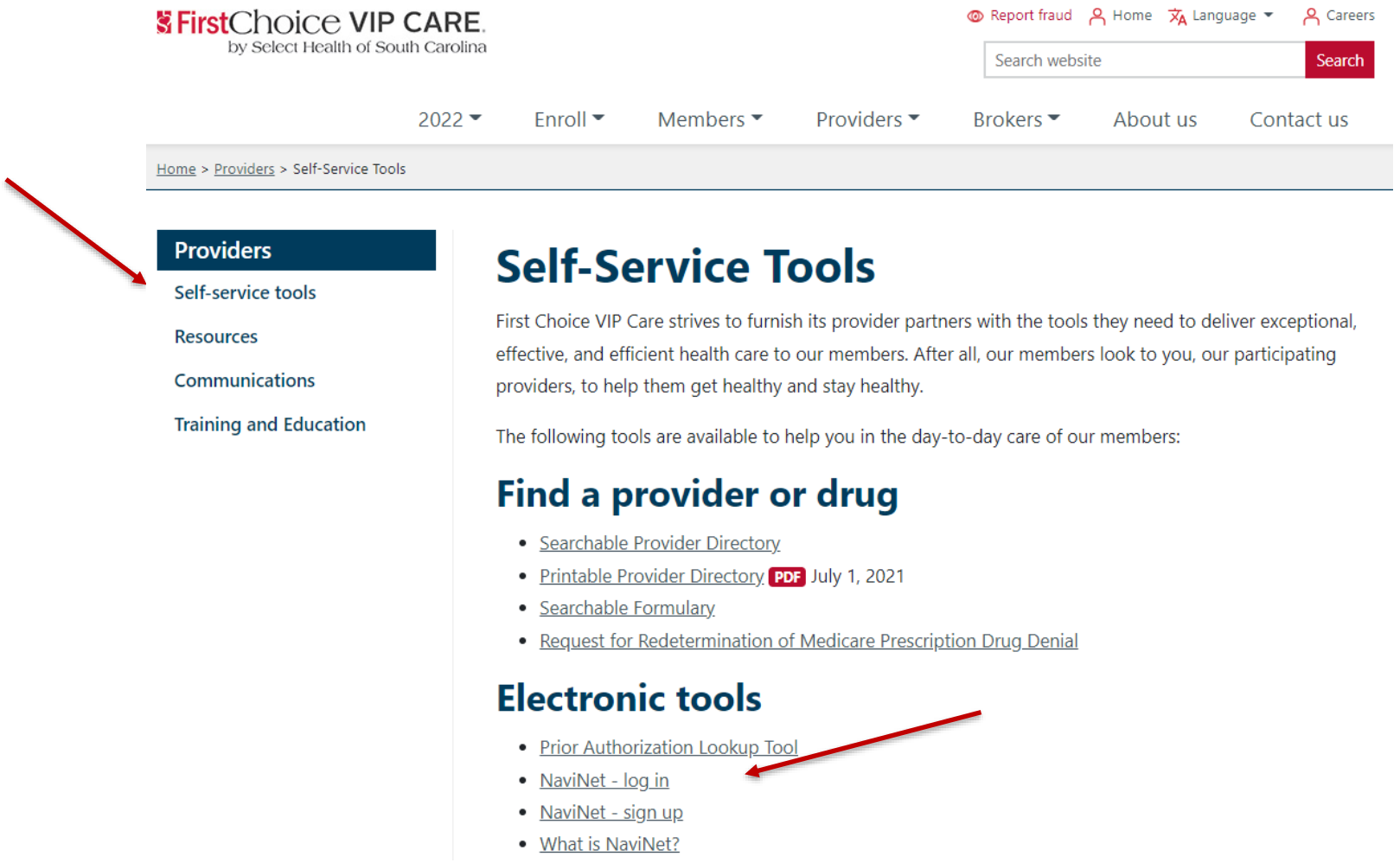
- Ensuring the member is seeing the appropriate provider.
- Reducing claim issues because you are sending the claim to the right plan.

Member Eligibility — Three Ways to Verify Member Eligibility

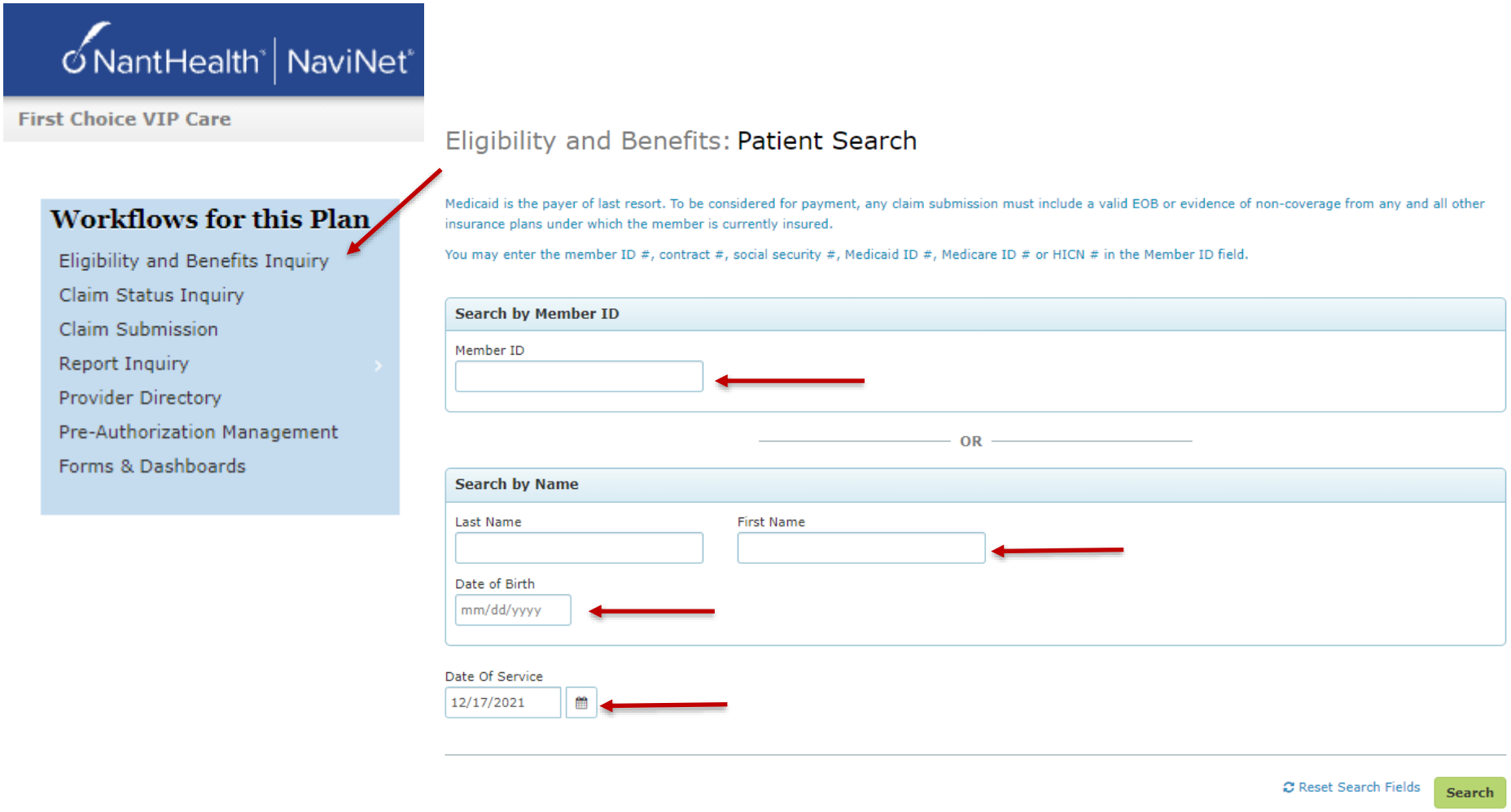
Providers can verify members' eligibility by:

- Calling Provider Services at 1-888-978-0151.
- Visiting our website at www.firstchoicevipcare.com and accessing NaviNet.
- Using the member identification card. However, a member's ID card is not a guarantee of eligibility.

Member Eligibility — Using NaviNet to Verify Eligibility
(Log on Directly or From the First Choice VIP Care Provider Page)



Member Eligibility — Using NaviNet to Verify Eligibility



Member Eligibility — Member ID Card

Member Information

PCP Information

Health Plan Contact and Claim Filing Information

No Balance Billing Information

Prescription Drug Information

Member Eligibility — Helpful Tips

The following is a list of helpful tips to keep in mind when determining a member's eligibility:

- Obtain the Healthy Connections Medicaid ID card for secondary payment.
- First Choice VIP Care is not a Medicare supplement.
- Verify eligibility before each visit – Dual eligible beneficiaries are in a Special Enrollment class and can change plans more frequently than non-duals.
- Make sure the correct primary care physician (PCP) is listed on the member's identification card.

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